# General instructions for cleaning and care

## Stain removal



Stain removal	
dabbing metho	od

oval	object	date _	
nethod	address	customer	
	room classification	representative	

work process: select one work stage from each number

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	cleaning method	frequ ency	recommendations * chemical products	dosage	*	recommendations pad / brush / mop / cloth	recommendations machine / tool	comments
1	brush vacuum cleaning				V S S		Karpawel Monovac / Picojet	for durable flooring only
1	dry vacuum cleaning	[]			S	<b>Dust roller nozzle</b> Combi-nozzle	Monovac Portavac Twinvac	
cleaning without maintenance								
2	chewing gum removal	<u> </u>	<b>Karpfrost</b> Karpotek	<b>100%</b> 100%			Monovac Portavac Twinvac	repeat until clean
3	dabbing method		<b>Karpspray</b> Karpotek	<b>100%</b> 100%		Microwit SOFT Microwit FINE		repeat until clean
4	dabbing method	[]	<b>Karpfom</b> Karpotek	<b>100%</b> 100%		Microwit SOFT Microwit FINE		repeat until clean
first protective treatment (with the same product as in maintenance cleaning)								
5	dabbing method		Libero	20%		Microwit SOFT Microwit FINE		carpet should be pretreated with Libero.

<sup>\*</sup> basic treatment / structure: B: coated / C: waxed / D: oiled / E: sealed / F: untreated / G: maintenance care product / H: Disinfection / P: polishing / S: structured / V: heavily soiled

# General instructions for cleaning and care

# no. 85





Stain r	emoval
rinsing	method

 date	object	object_
customer	address	address
representative	assification	room classification

				room classif	ication	1	representative	
work process: select one work stage from each number								
	_	frequ	recommendations			recommendations	recommendations	
	cleaning method	ency	* chemical products	dosage	*	pad / brush / mop / cloth	machine / tool	comments
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	cleaning without maintenance						i winvac	
2	chewing gum removal		<b>Karpfrost</b> Karpotek	<b>100%</b> 100%	Γ		Monovac Portavac Twinvac	repeat until clean
3	dabbing method		<b>Karpspray</b> Karpotek	<b>100%</b> 100%		Microwit SOFT Microwit FINE		if needed
4	Wasserring	[]	0	100%				
5	spraying		<b>Retex</b> Karpex Libero	<b>3 - 10%</b> 3 - 10% 20%			SmartSpray 5	Work on stain with soft brush and do not rub!
6	rinsing		0	100%			Twinvac	repeat until clean
cleaning with maintenance								
3	dabbing method		<b>Karpspray</b> Karpotek	<b>100%</b> 100%		Microwit SOFT Microwit FINE		if needed
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# Stain removal



#### Information about the flooring



Wetrok AG cannot accept any liability for damages due to improper use.

For security information, see the safety data sheet at www.wetrok.com.

Wear the required personal protective equipment (PPE): e.g. protective gloves, safety goggles, work shoes.

Follow the information and remarks on the label, product data sheet and material safety data sheet.

The product data sheet describes the product and gives information about its application, storage. See www.wetrok.com.

The recommended colours of pad and brushes consist to the actual wWetrok product range.

Follow the special cleaning and care instructions of the floor manufacturer.

The cleaning and care instructions are recommendations and suggestions and apply to floorings in object quality.

Textile floor coverings made from natural fibres or blended yarn (natural and synthetic fibres) require very careful cleaning. Minimal use of mechanical devices!

Natural fibres such as linen, jute, coconut matting, silk, sisal and wool are mostly insensitive to water.

Acetate, jute, camel hair, silk and wool, among others, are alkaline sensitive.

Acetate, wool, polyamide, among others, are acid sensitive.

Acetate (acetone) and polyacrylic, among others, are solvent sensitive.

Remove stains as guickly as possible. Fresh stains are easier to remove than old ones.

Before wet cleaning, check whether the underside, the backing material and the base material are insensitive to water.

Take care when wet cleaning raised floors and use very little cleaning solution.

Turn off in-floor heating 24 hours before wet cleaning.

Depending on the manufacturing process and the surface, a distinction is made between loop fabric (Reps, Berber, bouclé), cut pile (velour) and needle felt.

The materials used (pile fabric, base material, backing material) determine the system used to clean textile floor coverings.

Distinguishing feature: fire assay: scrape off and set fire to a little fibrous material: wool smells like burnt hair and synthetic fibres melt.



Vacuum textile floors before each cleaning.

Cleaning agents and surface treatments may alter the appearance and properties of a floor's surface.

Test on an inconspicuous spot to find which product is suitable for your requirements.

Test beforehand on an inconspicuous spot to see if the cleaning agent or surface treatment damages the floor.

Dirt-trapping zones, incl. dirt-trapping mats (Wetrok Gardamat) in the entrance, at least 7m long, greatly reduce the amount of dirt tracked into the building.

If you have any questions, please don't hesitate to contact us.

For training courses, contact the Wetrok Academy, tel. +41 (0)43 255 51 43 or academy@wetrok.ch.

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